

Claudia Steward

175 Baxter Dr. J6 Athens, GA 30606



706.714.6800



claustd93@gmail.com



Accomplished IT Professional with 6 years of experience and support. Recognized team member who has contributed to the assistance of both common and unusual problems. Bilingual in English and Spanish.

Skills

- Skilled in PC troubleshooting.
- Proficient in C++, Flutter programming language and MS Office Suite
- 2 plus years of experience in Linux including Ubuntu, Debian and Mint.
- Experience with installation and management on websites server with Apache and MySQL.
- Assists assigned units with tracking server-based software licenses, equipment inventory and equipment lifecycle management.
- Provided Technical Leadership for nearly 100 students and professor.
- Wide knowledge on WordPress CMS.

Entrepreneurial Experience

2019 – 2020

Co-owner / Cell Phones and Accessories Business

- Successfully co-owned a business specializing in the sale of cellphones and accessories.
- Managed multiple aspects of the business, including inventory management, customer service, and marketing.
- Gained valuable insights into the business side of the mobile industry.
- Demonstrated strong organizational skills, dedication, and the ability to thrive under pressure.
- Leveraged these skills to contribute effectively in a fast-paced environment.
- Acquired extensive knowledge of Android and iOS operating systems.

Experience

JULY 16, 2018 - Nov. 10, 2019

Informatics Technician / CEDIPAD

- Manage the Departmental website
- Coding for Website Landing page design
- Web Application Coding and Testing prior to Certification and approval.
- Support to other team projects.

DEC. 12, 2013 - JULY 10, 2018

Informatics Technician / Technological University of Havana (CUJAE)

- Respond to requests for service and engage in proactive computer support for units in Physics College, Electrical Engineering College, Computer Science Engineering College, Biomedical College.
- Provide support for desktop and laptop computers (Windows, Mac, Linux) including security, networking, peripherals, hardware, and software.
- Perform some server-side tasks in collaboration with colleagues.
- Troubleshoot wired and wireless networking on an as-needed basis.
- Provide front-line support for technology-enhanced classrooms, computer labs, and videoconferencing.
- Develop documentation, presentations, and training materials for clients and other audiences. Provide training on an as needed basis.
- Consult with faculty and staff and recommend appropriate IT solutions; keep faculty and staff informed about policies and practices in IT.
- Manage PC based instructional labs including 24 Windows desktops.
- Perform the Department's yearly inventory as the Departmental Asset Manager.

Education

SEPT 2012 - JUN 2019

Technological University of Havana (CUJAE)

- Completed coursework in Calculus I, II, III; Electric Circuits I, II, III; Programming Language C++.

JULY 12, 2011

Bachelors of Science and Letters / EMCC at Capdevila

- With a focus in Mathematics and Computer Science.

Accomplishments

- Implemented a Gitlab solution for The Computer Science College.